



***Peel Children's Aid is a progressive child welfare agency serving children and their families throughout the diverse communities of the region of Peel.***

At Peel CAS, our mission is to protect children and strengthen families & communities through partnership. We are currently seeking the following professional to join our team:

## **COMMUNITY ENGAGEMENT WORKER**

**Regular Complement – 2 positions**

### **SUMMARY OF DUTIES & RESPONSIBILITIES**

Reporting to the Community Engagement Team Leader, the Community Engagement Worker (CEW) acts as an ambassador for the agency and champion of child welfare in the community by building awareness of the Peel CAS mandate, along with the portfolio of services we provide. The CEW works with diverse community stakeholders and partners to assist in building and sustaining positive partnerships and community relations. The CEW provides outreach to and collaborates with communities in Peel that are marginalized, ethno-cultural, and/or racialized in order to better meet their diverse needs and expectations and that the services we deliver are meaningful and relevant to their lived experiences.

### **PRINCIPLE RESPONSIBILITIES**

- Engage with individuals, groups and organizations using a range of methods to meet their diverse needs and preferences and to promote the awareness and build support for Peel CAS.
- Identify, and cultivate relationships with potential partners for supports and services that meet the needs of our service users.
- Facilitate, and support the development and activities of various partnerships for creating processes and protocols for collaborative work that benefit of children and families.
- Work with diverse communities in the Peel Region to develop resources for supporting child well-being.
- Build awareness of the Peel CAS mandate, along with the portfolio of services we provide through community education, including by facilitating presentations, workshops, and other public education events.
- Support and collaborate with Senior Management and Management to identify priorities and develop programs and partnerships.
- Participate and contribute to agency committees and initiatives that are related to the CEW role.
- Offer consultation, and act as a resource for service teams and case-carrying staff.
- Collaborate with the Quality Assurance Department to develop and collect key statistics that inform the work of the department.
- Collaborate with the Communications Department to develop key messages that inform the work of the department.
- Maintain records and statistical data in a timely fashion, for the purposes of producing reports that demonstrate the accountability of the department.
- Prepare reports and position papers, and other knowledge products.
- Participate and contribute to community committees and groups.
- Model and engage in critical reflection and anti-oppressive and equitable practice during all interactions.
- Perform other duties as required, including providing coverage for other team members.



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## **QUALIFICATIONS**

- MSW/BSW or relevant human services degree
- 3-5 years direct community engagement/development work experience
- A class "G" driver's license and daily access to a vehicle are required; Flexibility to work evenings and weekends

## **REQUIRED KNOWLEDGE & EXPERIENCE**

- Strong ability to engage stakeholders, and build networks that are goal-focused and action-oriented.
- An understanding of the relationship between development, social action, and social planning with child welfare practice.
- Experience working with the diverse communities that are representative of the Peel Region, and sensitivity to their unique experiences, perspectives and needs.
- In-depth knowledge of the Peel community and Peel region's social services landscape.
- Experience in field work or community consultation.
- Knowledge of community work frameworks (e.g. social development, social planning, social justice and advocacy) and demonstrated practice competency.
- Ability to communicate effectively orally, in writing, and via social media to a range of audiences.
- Strong facilitation skills and the ability to deliver presentations suitable for diverse stakeholders.
- Demonstrated commitment to ongoing learning and continuous improvement.
- Proven skills in group work, conflict resolution, mediation and problem-solving to support coalitions, round tables, partnerships and networks.
- Ability to work effectively as part of team and on own initiative.
- Proficiency in a second language; strong proficiency in French or other languages spoken in Peel is considered an asset.
- Critically reflective practice approach to community engagement, and a passion for social justice, equity, social change and advocacy.
- Experience in Social Work and community engagement will be an asset.
- Flexibility to work evenings and weekends.

**SALARY:** 9 Union (\$62,423 – \$80,410)

If you care deeply about the welfare of children and want to work in a dynamic and challenging environment, we'd like to hear from you.

**Please submit your cover letter and resume indicating the competition number "PCAS17-025" via email to [resumes@peelcas.org](mailto:resumes@peelcas.org) by March 1, 2017.**



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We thank all candidates for their interest however only those considered for an interview will be contacted.

*Peel Children's Aid is committed to diversity in the workplace and is an Equal Opportunity Employer. Should you require accommodation during the recruitment and selection process, please inform human resources so that we can ensure your equal participation in this process.*

Please visit our website at [www.peelcas.org](http://www.peelcas.org)